

Public Concerns and Complaints

Constructive criticism motivated by a sincere desire to improve the quality of the educational program or to equip the schools to do their tasks more effectively is welcomed by the district.

The district believes that complaints and grievances are best handled and resolved as close to their origin as possible. Therefore, the proper channeling of complaints involving instruction, discipline or learning materials will be as follows:

1. Teacher
2. Principal
3. Superintendent
4. Board of Education

Any complaint about school personnel shall always be referred back through proper administrative channels before it is presented to the Board for consideration and action.

When a complaint is made directly to an individual Board member, it shall be handled in accordance with Board policy.

Adopted by the Board: prior to November 2004

Recoded and revised by the Board: date of manual revision

CROSS REFS.:

Board policies:

EL-9, Treatment of Students, Parents and Community

GP-9, Board Member Code of Conduct

GP-10-E, Handling Operational Issues Raised by a Community
or Staff Member